ORIENTATION PROGRAMME ON "HEALTHCARE & HOSPITAL MANAGEMENT"

For

Newly Recruited Doctors of Damodar Valley Corporation

Organized by
INDIAN INSTITUTE OF SOCIAL WELFARE AND BUSINESS MANAGEMENT
(IISWBM)

August 6-8, 2025

Hospital Management, organised for the newly recruited doctors of Damodar Valley Corporation on August 6-8, 2025. The joint collaboration with the Damodar Valley Corporation and IISWBM has become another milestone achievement and it has been achieved due to passionate involvement, guidance and support from Shri S. Suresh Kumar, IAS, Hon'ble Chairman, Damodar Valley Corporation. The program has been executed successfully under the supervision of Prof. Dr. K. M. Agrawal, Hon'ble Director, IISWBM.



Inaugural Program held on August 6, 2025 at IISWBM
Chief Guest: Shri S. Suresh Kumar, IAS, Hon'ble Chairman, DVC
Guest-of-Honour: Dr. Soumesh Dasgupta, Director, Health Service, DVC





As a part of the venture of promotion and growth of healthcare and hospital management system of DVC, it intended to engage its doctors in orientation program on various topics, such as planning and organizing of hospitals, hospital support system, inventory & stores operation, community health, hospital operations management, legal aspects in healthcare administration, financial management in healthcare sectors, etc. The objective of this orientation program is to impart knowledge and foster administrative skills.

Total 9 newly recruited doctors of Damodar Valley Corporation received Certificate of Participation from **Dr. Soumesh Dasgupta**, **Director**, **Health Service**, **DVC and Dr Debajyati Ghosh Dastidar**, **Medical Officer In-Charge**, **DVC** on the day of Valedictory



Valedictory Program held on August 8, 2025 at IISWBM

program held on August 8, 2025. Case exercise was organized by Program Coordinators, Prof.

Dr. Tanima Ray and Prof. Dr. Sarbani Mitra.



Lecture Delivered by

Dr. Debasis Das Head, Community Health Medical College

Topic: Legal Aspects of Healthcare Administration, Healthcare Policies & Governance



Lecture Delivered by

Dr. D. Dutt

Dean, Director-Professor & Head, Dept. of Public Health Administration All India Institute of Hygiene and Public Health

Topic: Understanding Prime & Auxiliary Healthcare & Hospital Services, Healthcare Delivery System in Public Health



Lecture Delivered by

Dr. Rivu Basu

Asst Professor, Dept. of PSM All India Institute of Hygiene and Public Heal

Topic: Hospital Operations Management (Clinical Services)



Lecture Delivered by

Mr. Amal Bhattacharyya

Former GM- Quality & Customer Satisfaction, Product, Activity, Schneider Electric Infrastructure Limited

Topic: Quality Assurance in Hospitals













Case Exercise by

Prof. (Dr.) Tanima Ray Former Head, MBA, IISWBM

Prof. (Dr.) Sarbani Mitra Head, MBA-HRM, IISWBM

Topic: Perception, Attitude, Interpersonal Skill and Interpersonal Competence in the workplace and Healthcare & Hospital Management of DVC





Dr. Kallol DuttFormer Labour Commissioner, Government of West Bengal

Topic: Motivation in Workplace



Case Presentation by

Prof. (Dr.) Tanima Ray Former Head, MBA, IISWBM

Topic: Emotional Intelligence and Leadership in the workplace









Offering Certificate of Participation to Doctors of DVC

by Dr. Soumesh Dasgupta, Director, Health Service, DVC; Dr Debajyati Ghosh Dastidar, Medical Officer In-Charge, DVC and Prof. Dr. K. M. Agrawal, Hon'ble Director, IISWBM